

# Complete Communication Services

Globally connecting  
**SoftNET**



SoftNET International Services

Dedicated Internet Access | Data center services | IPVPN & MPLS Services | Voice Services

# Who are we

Softnet is a telecommunication company with operations on 3 continents: Europe, Asia and Africa. From the very beginning, delivering internet access and connectivity is the foundation of what we do.

With the development and convergence of technologies the range of SoftNET solutions and services are expanding.

# What we do

We provide high-quality voice, data and Internet services that help customers manage costs, simplify IT operations and make more effort in businesses connectivity.

With POPs in all major cities in Asia and Europe, extending your reach to Europe is fast and easy with our high-performance, fully IP-enabled, interoperable network.



# High Performance Network

SoftNET Global Network focuses on low latency worldwide connectivity through our own operated POPs in Europe (Germany, Austria, Netherlands, Slovenia, Croatia, Bosnia and Herzegovina, Serbia, Bulgaria, Romania, Macedonia, Montenegro, Russia) and Asia (Vietnam, Singapore, Indonesia, Cambodia, Philippines, China).

Our POPs are also located in Middle East (Dubai), Africa (Johannesburg and Mauritius), North America (Seattle) and Brasil (Sao Paulo).

SoftNET is present at major Internet hubs in Europe and Asia where we can interconnect with other carriers. These hubs include Frankfurt (DE-CIX), Vienna (VIX), Hong Kong (HKIX) and Singapore (SGIX).





# Europe



Point of Presence (POP)



Virtual Point of Presence (VPOP)



Metro Network





MIDDLE EAST (UAE)



**NORTH AMERICA**

# Asia

-  Point of Presence (POP)
-  Virtual Point of Presence (VPOP)



**AFRICA**



**BRASIL**

to Frankfurt

to Frankfurt

to Frankfurt

to Frankfurt

to Frankfurt

to Frankfurt

to Frankfurt

Beijing

Seoul

Tokyo

Shanghai

Hong Kong

Hanoi

Phnom Penh

Bangkok

Da Nang

Manila

Ho Chi Minh

Cebu

Kuala Lumpur

Can Tho

Singapore

Jakarta

New Delhi

Johannesburg

Ebene (Mauritius)

São Paulo

# How are we different?

As a telecommunication provider, we pride ourselves on having a deep understanding of complex systems and providing solution-oriented advice to our customers. Our technical team is highly skilled and experienced in troubleshooting and resolving even the most challenging network issues.

Our extensive knowledge of complex systems allows us to offer a wide range of services, from basic connectivity solutions to advanced network engineering services. We understand the importance of having a stable and reliable network for businesses, and we strive to provide our customers with the best possible service.

In addition to providing technical support, we also offer solution-oriented advice to our customers. We understand that every business has unique needs and requirements, and we work closely with our customers to understand their specific needs and provide tailored solutions that meet their specific requirements.



We are committed to providing our customers with the highest level of service and support. Our technical team is constantly learning and staying up to date with the latest technologies to ensure that our customers have access to the most advanced solutions available.

# Services portfolio

## Dark Fibre

Dark Fibre is a dedicated fibre-optic connection between two end-points. The customer has the freedom to deploy and maintain any hardware of their choice to fit their business needs, even if they change during the contract term.

## Metro Ethernet

Metro Ethernet is a layer 2 Point-to-Point or Point-to-Multipoint service connecting two sites using Ethernet. It is a carrier centric service delivered over a high capacity and low latency Ethernet core. The Ethernet core is protected over SoftNET's diverse fibre paths. Bandwidth capacity can be easily scaled between 1 Mbit/s to 10 Gbit/s.

## Managed IP Services

We provide a comprehensive suite of managed IP services for enterprises with mission critical WAN solutions. We do it all—from monitoring to complete network management we help you deliver better experiences and business results.

## Voice Services

IP telephony has become standard of business processes all over the world. SoftNET is specialized in telephony solutions and has constructed different systemic solutions of IP telephony (for enterprises as well as for small companies) which are compatible with the most widespread standards H.323 and SIP.



*Global knowledge,  
local presence*



*Always moving,  
always connecting*

## Data Center

SoftNET colocation, dedicated server and virtual server services provide a reliable, secure and stable environment in several countries across Europe and Asia.

## DIA (Dedicated Internet Access) & BIA (Business Internet Access) Services

SoftNET's DIA provides high-speed reliable internet access for enterprise customers on our own fiber network. Performance is guaranteed up to the Internet backbone without overbooking. SoftNET's BIA provides affordable alternative using FTTx infrastructure with best effort performance.







**SoftNET**

Globally connecting

# Why choose SoftNET?



## Network Flexibility

Our solutions are tailored to the specific needs of your company and are easily expandable. We are committed to provide outstanding client experience, backed by our core values of simplicity, speed and flexibility.



## Global Presence

Join our global network that spans across Europe, Asia, and Africa, and extends even further through. Let us help you expand your business and reach new heights.



## 24/7 Technical Support

SoftNET has support teams with local offices across Europe and Asia that can ensure your company has the support it needs 24 hours a day, 7 days a week, 365 days a year.

We are big enough to deliver, small enough to be flexible.

# Benefits



S

## Sophisticated

There is one point of control and management for all technical issues, for all communication aspects of your business. This makes it easy to work with us, brings lower costs and minimal response time.

O

## Optimal

There is one point of control and management for all technical issues, for all communication aspects of your business. This makes it easy to work with us, brings lower costs and minimal response time.

f

## Flexible

We are well aware of differing requirements of each customer. With personal approach SoftNET is able to recognize consumer's needs and offer solutions tailored to your needs.

t

## Trustworthy

Everything we do is centered on exceeding our customers' needs and expectations. Consistently delivering high quality service makes us build a long-term trust and partnership.

SoftNET





*You are welcomed to contact us for further cooperation.*

## **VIETNAM - HANOI**

Naforimex Building, 3rd Floor, 40 Hai Ba Trung,  
Trang Tien, Hoan Kiem District, Hanoi, Vietnam

**T: +84 28 62 91 8188**

## **VIETNAM - HO CHI MINH**

SoftNET Network Co., Ltd.  
Level 2, President Place, 93 Nguyen Du Street,  
Ben Nghe Ward, District 1, Ho Chi Minh City

**T: +84 28 62 91 8188**



LinkedIn

SoftNET International

Connect with us!

[info.vn@softnet.eu](mailto:info.vn@softnet.eu)

[www.vn.softnet.eu](http://www.vn.softnet.eu)